

## **Installing Elluminate Live Virtual Classroom**

The 2006 E-learning Networks will be running a two to three day online events from June 6 – 8, September 14 – 16 and November 20 - 22. Live synchronous presentations during these events will use the Elluminate*Live!* virtual classroom. (<http://www.illuminate.com/>)

This software allows for two way text and audio communication. It requires Sun Microsystem's Java Web Start to run (or *OpenJNLP* for Macs), and it uses ports 2187 or 80.

Staff at some locations may already be able to access this tool, while others in other locations may find access to the tool blocked by their firewall. You can test access from your location at <https://www.illuminate.com/mtg.jnlp?password=125618758>

This is a test site for participants in this event. If you are able to download and install the software, and you can enter text, write on the whiteboard, and the TALK button (lower left of screen) switches to ON THE AIR when you click it then you have a successful connection.

### **Ports and Firewalls**

Ports 2187 or 80, (and port 83 to listen to recordings of live events) on your firewall must allow all outbound connections for Elluminate to access the server. Elluminate support has created a document that will aid in configuring a port on your firewall/proxy to allow a complete download and connection to the session — it is a PDF document available at [http://www.illuminate.com/support/docs/Firewall\\_Information.pdf](http://www.illuminate.com/support/docs/Firewall_Information.pdf)

Local IT staff will not necessarily have to assist staff in downloading and installing the software as it is an automated process. Staff wishing to attend live sessions at the 3 day event will however need the right to download and install the software on their machine. It is free for use by all who have registered for this event.

Should you need them there are a number of excellent support documents available at <http://www.illuminate.com/support/> to help with various problems you may have getting Elluminate working.

For further information about the use of this tool you can contact Jyothi Jayaram, on 02 6207 4832, or via email at [jyothi.jayaram@cit.act.edu.au](mailto:jyothi.jayaram@cit.act.edu.au) .